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on July 31, 2008

PATENT  
Attorney Docket No.: 019556-001000US

TOWNSEND and TOWNSEND and CREW LLP

By: 

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Sreenivasulu Jaladanki

Application No.: 10/726,786

Filed: December 2, 2003

For: METHODS AND APPARATUS  
FOR CATEGORIZING FAILURE  
MESSAGES THAT RESULT FROM  
EMAIL MESSAGES

Customer No.: 20350

Confirmation No.

Examiner: Brian P. Whipple

Technology Center/Art Unit: 2152

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed August 8, 2008, please enter the  
following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 8 of this paper.